Holt Math Bindings

The following letter sent to Mr. Bruce Stonell of the Department of Education will be of interest to mathematics teachers.

Mr. Bruce Stonell
Education Consultant
Red Deer Regional Office
Department of Education
4th Floor, Royal Trust Building
4814 Ross Street, P.O. Box 5002
Red Deer T4N 5Y5

Dear Bruce,

David Durbin and I have discussed the problem of the Holt Math bindings with Holt's production people. We have also had the bindings tested by a firm in Montreal that specializes in these problems. To date, the findings have been inconclusive. There does not appear to be a universal problem with the bindings; some of the books are holding up well.

However, this does not solve your problems. Clearly some of the books sent to Alberta have not stood up under normal use. To solve your problem, we will do the following:

- 1. All stock of Holt Math 1, 2, 3 and 4, at the advice of the Montreal firm, will be strengthened by placing reinforcement tape front and back. This will include the inventory held at the Alberta School Book Branch.
- 2. Defective books can be returned to Holt or to the Alberta Book Branch. They will be replaced. Defects in the binding are not widespread outside of Alberta, so we hope your problems are a result of a bad batch of glue, or some such production problem.

I apologize, on behalf of Holt, Rinehart and Winston, for all inconveniences this may cause. To expedite the replacing of any defective copies, please address any queries to my attention at 55 Horner Avenue, Toronto M8Z 4X6.

Yours very truly,

Doug Panasis Manager School Division HOLT, RINEHART AND WINSTON OF CANADA, LIMITED